

Nicola Glen
[By E-Mail]

Our Ref: ATIC0165
Date: 24 September 2013

Dear Ms Glen

PROVISION OF REQUESTED INFORMATION

Thank you for your request for information about a truck being turned away from Dover Port on September 3rd 2013, which we received on 16th September 2013. Your request has been considered under the Freedom of Information Act 2000. The information you requested and AHVLA's response is detailed below.

1. Whether the issues were related to animal welfare?

No. The AHVLA identified vehicle approval irregularities and breaches of the technical rules set out in Annex I to Council Regulation (EC) 1/2005.

2. If so, what animal welfare issues were found?

See answer to Q1.

3. Had this consignment of animals been previously checked by AHVLA:

- a) at the point of loading
- b) before loading onto the truck?

This consignment was not inspected by AHVLA prior to or at point of loading due to unexpected staff illness. Given the timing of the consignment's departure (03:30am) it was not possible to get an alternative inspector to the place of loading prior to the commencement of the journey. As a result, AHVLA implemented its contingency arrangement of undertaking an inspection of this consignment at the port.

If you have any queries about this letter, please contact me at the email address below. I also attach an annex giving contact details should you be unhappy with the services you have received.

Yours sincerely



Kevin O'Flynn
Records and Information Manager

enquiries@ahvla.gsi.gov.uk

Annex

Copyright

The information supplied to you is Crown copyright, unless otherwise stated, and is protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research, and for the purposes of news reporting. Any other re-use, for example commercial publication, will require permission. You can find details on the arrangements for re-using Crown copyright information at: <http://www.nationalarchives.gov.uk/doc/open-government-licence/open-government-licence.htm>

Information you receive which is **not** subject to Crown Copyright continues to be protected by the copyright of the person, or organisation, from which the information originated. You must ensure that you gain their permission before reproducing any third party (non Crown Copyright) information.

In keeping with the spirit and effect of the Freedom of Information Act 2000/Environmental Information Regulations 2004, all information is assumed to be releasable to the public unless exempt. The information released to you may now be published on our website together with any related information that will provide a key to its wider context.

Complaints

If you are unhappy with the result of your request for information you may request an internal review within two calendar months of the date of this letter.

If you wish to request an internal review, please contact: The AHVLA Librarian, AHVLA, New Haw, Addlestone, Surrey, KT15 3NB who will arrange for an internal review of your case.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted AHVLA's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF